Vintagelens processes all personal data of the users who visit our online auction platform and use our service. Through this Privacy Policy we are happy to inform you which data we process and with which objective. Vintagelens is responsible for the processing of your personal data. That is why it is important to read this information carefully so that you understand how this data is processed and what your rights are.

1. What kind of data are processed by Vintagelens?

We only process data that we may receive from you, such as the data you use for the first time on our platform or when you contact us. Below you can find an overview of the data we collect.

Create account: for the execution of our service we can ask you to provide certain information to us, such as your name, date of birth, e-mail address, telephone number, address, bank account number and, if applicable, a VAT and company number. During registration, you will be assigned a unique User ID in our database that will allow us to facilitate the service and monitor your activities on our online auction platform, such as the bids you make, your purchases and payments. You can update this information in your profile yourself at any time and add other information if you wish. When you use our Service, certain data will be kept in your account, such as your favorite lots, bids, won lots. You can view this information via your profile.

Processing payments: as we work with an external party for the processing of payments, we do not store data ourselves when processing payments such as your name, address and account number. When you contact us, we keep the e-mails you contact us with. This also concerns any notifications that we receive from other users about you or about the items you have purchased. We can ask you to provide feedback on our service by e-mail or through an online survey. We greatly appreciate feedback and will only process personal data collected by us or a third party (such as your email address or username) for internal analytical purposes in order to further improve our website.

2. Why does Vintagelens process your data?

We can use the collected data for the following purposes.

Providing our service: we process your data initially for the provision of our service and ensure that you can purchase an item

Marketing and communication: we also process your data for communication and marketing purposes such as: the preparation of anonymous statistical information that we use to further optimize our website; for your and our use of social media.

Irregularities and legal obligations: we take into account the risks and legal obligations that link to our website. We can then use data for: the security of our website.

Vintagelens terms of use: we can also process certain data for the implementation and maintenance of our conditions of use. For example for: the removal, reduction or modification of user material on our website.

3: When are data provided to third parties?

The data in your profile is protected. Other users can not access data such as your name, address, your personal e-mail address and telephone number.
4. What security procedures does Vintagelens have?

We process your data in accordance with the European legislation on data protection. We have certain security procedures and technical limitations to protect your data as well as possible against illegal access, destruction or modification.

5. What should you do if privacy is violated?

Through our contact form you can report illegal activities or report a violation of your privacy on our online auction platform. We respect and safeguard the privacy of the users who make a report or are the subject of such a report. Regardless of our legal obligations, the information provided to us in the context of a report will always be treated confidentially and these data will only be used for the completion of the report.

6. What happens to your data when your account is stopped?

If your account is stopped by you or by us, we will permanently delete all your data. These are not the data that we have to keep for a longer period of time in accordance with statutory custody obligations or that are processed by other users, nor the user material that we can still use, concordant with the permission given in our terms of use.

7. How can you manage your data?

You have the right to inspect your data. If it appears that we have processed incorrect data or incorrectly processed data, you have the right to request an improvement, addition or removal. These requests can be sent to us via our contact form or our contact details below. We will respond to your request as soon as possible and, when necessary, supplement, correct, delete or limit the processing of your data as quickly as possible.

8. Can this privacy statement be changed?

Vintagelens is at all times entitled to supplement or amend this privacy statement by publishing an amended Privacy Statement on our online auction platform. The most current Privacy Statement can always be found on our online auction platform. If an amendment or supplement affects your rights or obligations in an eminent manner, we will inform you by e-mail or clearly bring these changes to your attention on our online auction platform when you use our service.

9. Contact

Vintagelens.nl
CP de Grootstraat 10
1396 JT Baambrugge
The Netherlands